



EDD Hub cookie notice

Cookies, local storage and similar technologies used by EDD Hub

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Classification	PUBLIC

This document is prepared for publication/use with the EDD Hub website and app. It is written for the current MVP operating model and should be reviewed if the product, payments, jurisdictions, data processing, or delivery model changes.



1. Introduction

This Cookie Notice explains how EDD Hub uses cookies, local storage and similar technologies on its website and app.

EDD Hub is operated by EDD HUB LTD (company number 891642), registered office 1D Cross Street, Perth, PH2 8JQ.

Website: www.eddhub.co.uk

App/platform: www.eddhub.app

Privacy contact: privacy@eddhub.co.uk

2. What cookies and local storage are

Cookies are small files stored on your device by a website or app. Local storage and similar technologies are ways of storing small amounts of information in your browser or device.

These technologies can help a website or app remember that you are logged in, keep security settings, prevent fraud, remember preferences or understand whether the service is working properly.

3. What EDD Hub uses them for

EDD Hub may use cookies, local storage or similar technologies for:

- login and session management
- authentication
- keeping users signed in where permitted
- role-based access
- app security
- fraud and misuse prevention
- remembering settings
- maintaining app state
- preventing duplicate submissions
- improving reliability
- basic analytics where enabled

4. Essential technologies

Essential cookies and local storage are needed for the website or app to work properly.

They may be used for:

- login/session control
- account security
- routing users to the correct driver, takeaway or admin area
- preventing unauthorised access
- remembering consent or notice preferences
- preventing duplicate request submission



- keeping the app stable during normal use

Because these are needed to provide the service, they cannot usually be switched off through the EDD Hub app. You can block them through your browser, but parts of the service may stop working.

5. Analytics

EDD Hub may use basic analytics if enabled to understand how the website or app is used, improve reliability and identify issues.

EDD Hub does not currently operate a marketing cookie, advertising pixel or behavioural advertising system.

EDD Hub should not enable non-essential analytics cookies unless the website/app provides the required notice or consent mechanism where required by law.

6. Marketing cookies

EDD Hub does not currently use marketing cookies, advertising pixels, retargeting cookies or behavioural advertising cookies.

If EDD Hub introduces marketing cookies later, this Cookie Notice will be updated and users will be given appropriate information and choices where required.

7. Third-party services

EDD Hub may use trusted service providers for hosting, authentication, database storage, file storage, notifications, security, analytics where enabled and support.

These providers may set or use cookies or similar technologies where necessary to provide their services to EDD Hub.

8. Managing cookies

You can usually manage cookies through your browser settings.

You can block or delete cookies, but if you block essential cookies or local storage, you may not be able to log in, create requests, receive jobs, accept jobs, view active jobs or use the platform properly.

9. Changes to this Cookie Notice

EDD Hub may update this Cookie Notice if the website, app or technology setup changes.

The latest version will apply from the effective date shown above.

10. Contact

For privacy or cookie questions, contact privacy@eddhub.co.uk.

For support questions, contact support@eddhub.co.uk.